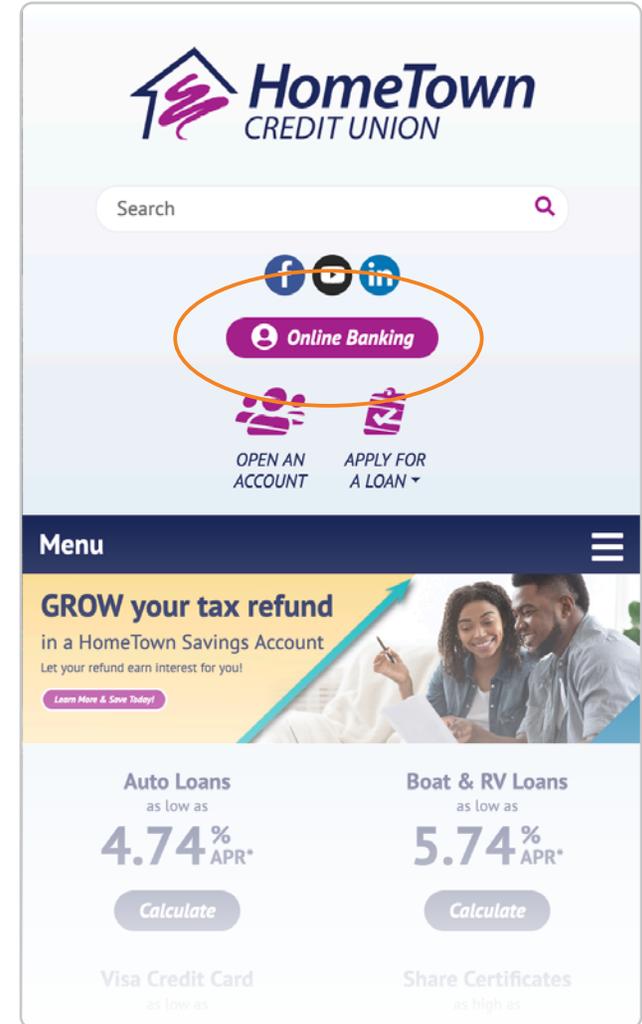
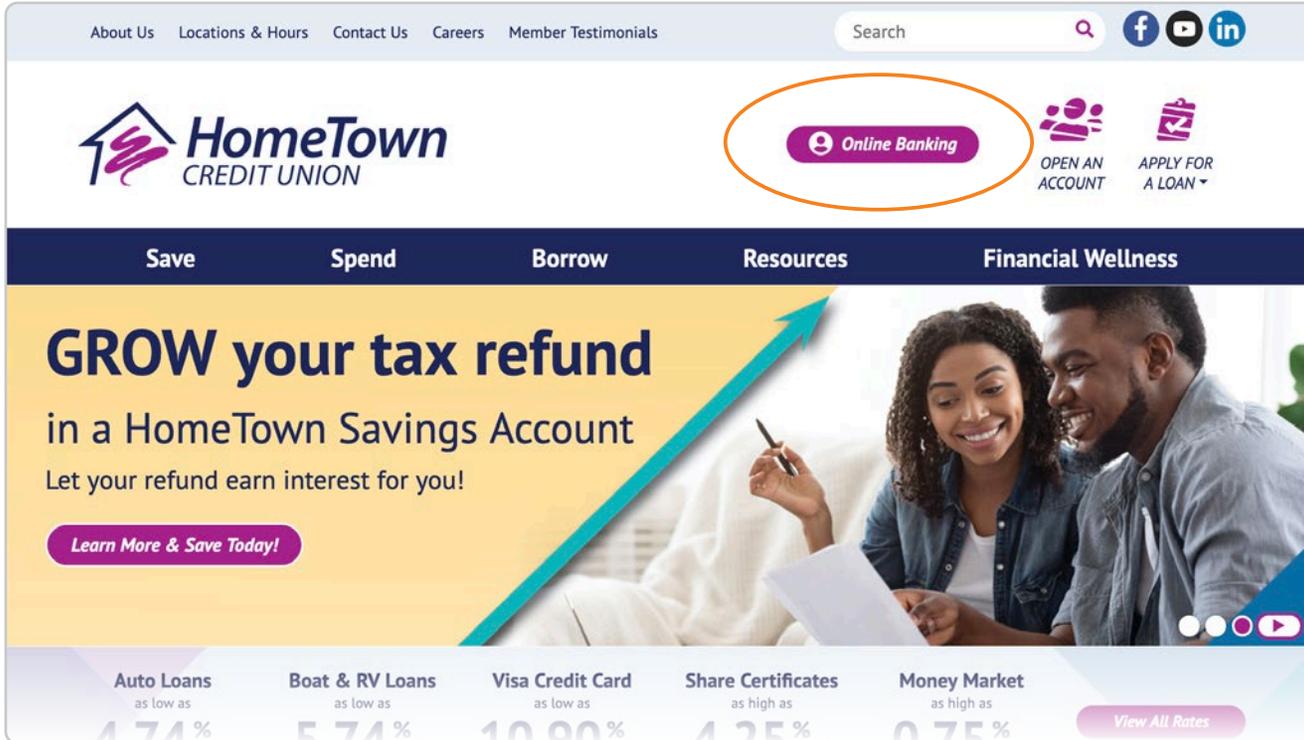
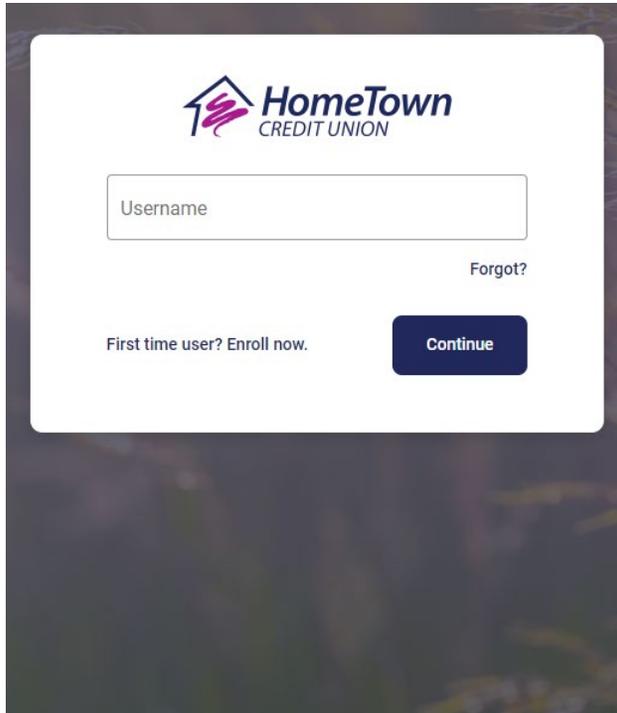


Welcome Online Banking Users! Please follow the steps below to re-enroll in Online Banking following the System Upgrade.

1. Navigate to **www.HomeTownCU.coop** and click on the *Online Banking* button at the top of the homepage, or navigate directly to **https://accounts.HomeTownCU.coop/enroll** and then skip to step 3.

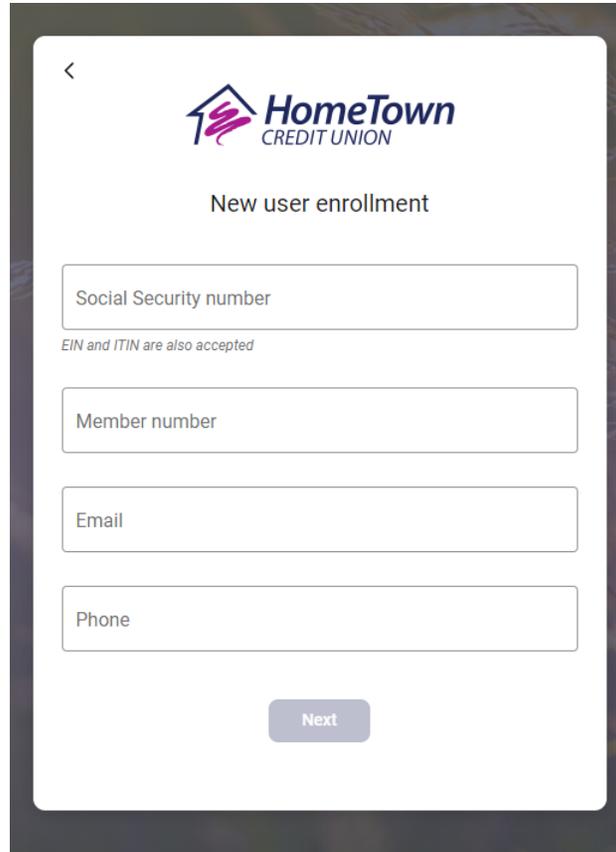


2. Click on *First time user? Enroll now.*



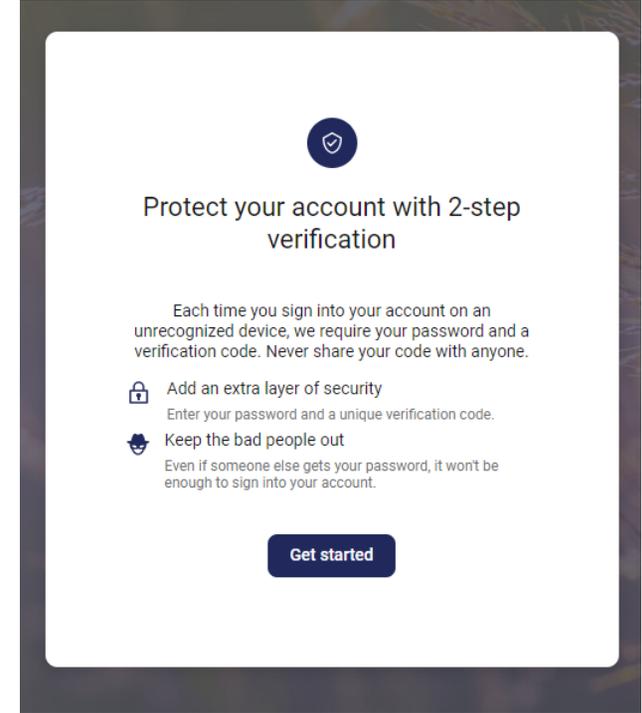
The screenshot shows the HomeTown Credit Union login page. At the top left is the HomeTown Credit Union logo. Below it is a text input field labeled "Username". To the right of the input field is a link that says "Forgot?". At the bottom left, there is a link that says "First time user? Enroll now." and a dark blue button labeled "Continue".

3. Enter in requested identification information and click *Next.*



The screenshot shows the "New user enrollment" screen. At the top left is a back arrow and the HomeTown Credit Union logo. The title "New user enrollment" is centered. Below the title are four text input fields: "Social Security number", "Member number", "Email", and "Phone". Below the "Social Security number" field, there is a note: "EIN and ITIN are also accepted". At the bottom center is a grey button labeled "Next".

4. Click on *Get Started* to add 2-step verification when logging in on new devices.

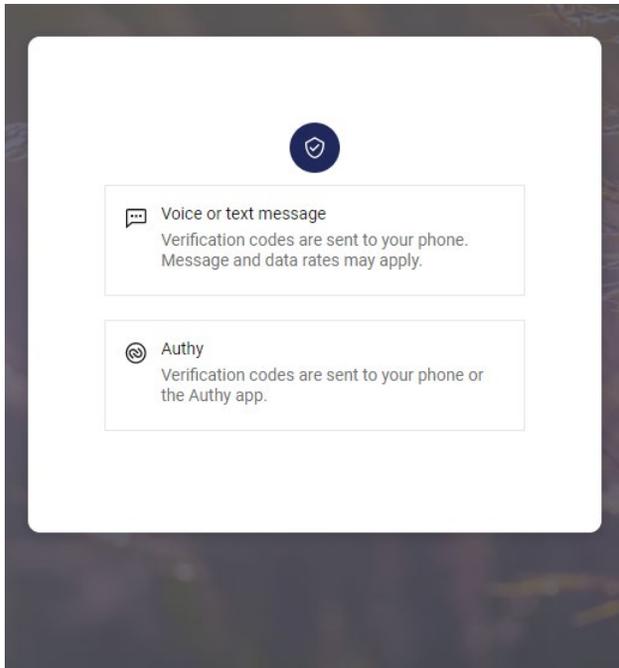


The screenshot shows the "Protect your account with 2-step verification" screen. At the top center is a shield icon with a checkmark. Below it is the title "Protect your account with 2-step verification". Underneath is a paragraph: "Each time you sign into your account on an unrecognized device, we require your password and a verification code. Never share your code with anyone." Below this are two bullet points: "Add an extra layer of security" (with a lock icon) and "Keep the bad people out" (with a person icon). At the bottom center is a dark blue button labeled "Get started".

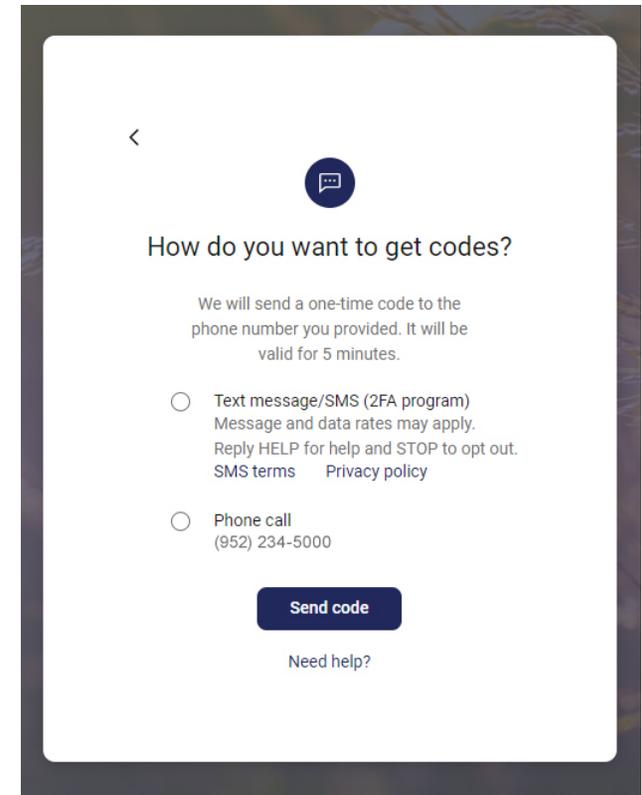
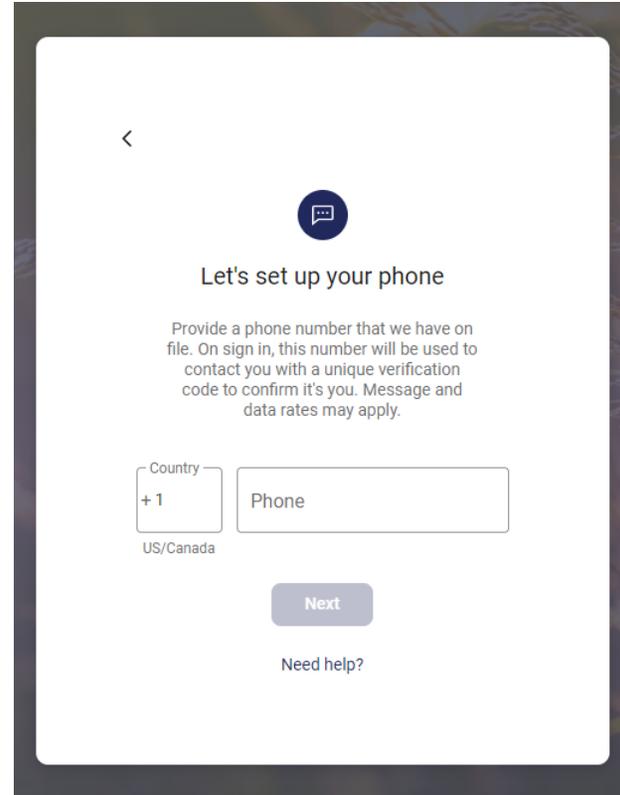
5. Choose your desired verification method and follow the prompts.

a. Voice or text message

(i)

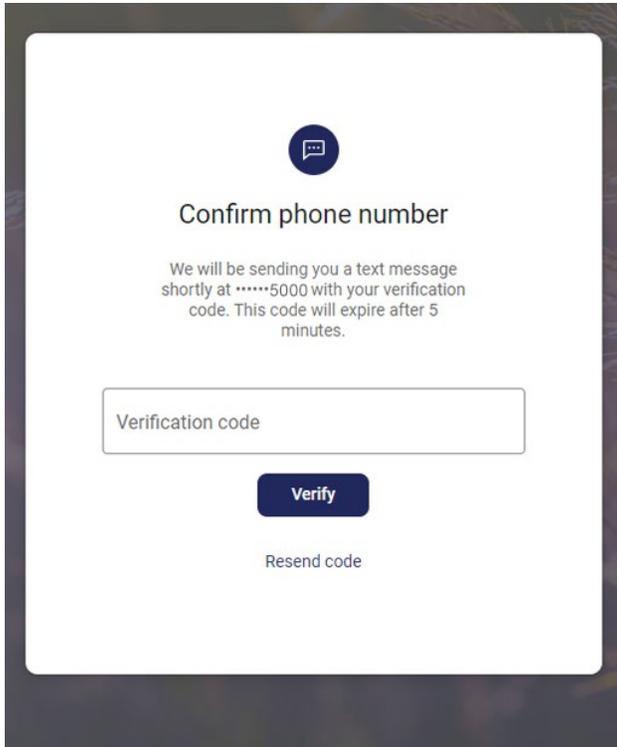


(ii)



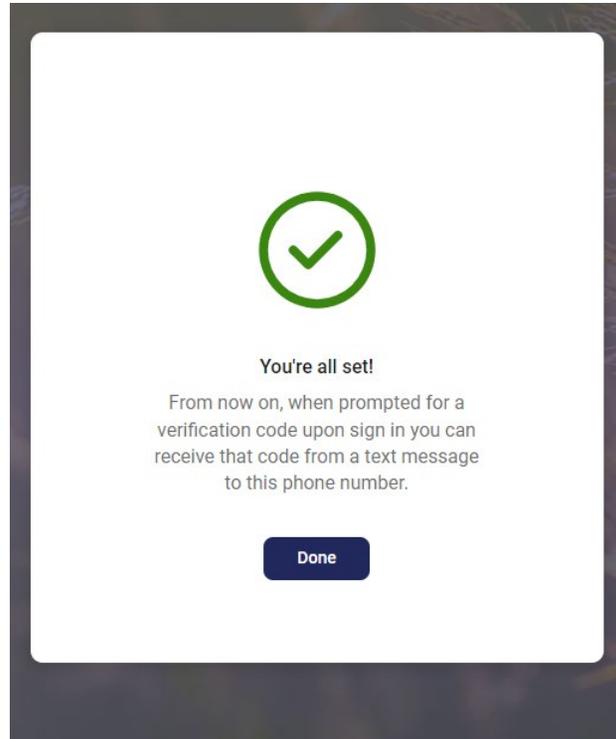
5a continued

(iii)



A screenshot of a mobile app screen titled "Confirm phone number". At the top center is a blue circular icon with a white speech bubble containing three dots. Below the icon, the text reads: "Confirm phone number". Underneath that, a paragraph states: "We will be sending you a text message shortly at *****5000 with your verification code. This code will expire after 5 minutes." Below the text is a white rectangular input field with the placeholder text "Verification code". At the bottom center is a dark blue button with the word "Verify" in white. Below the button is the text "Resend code".

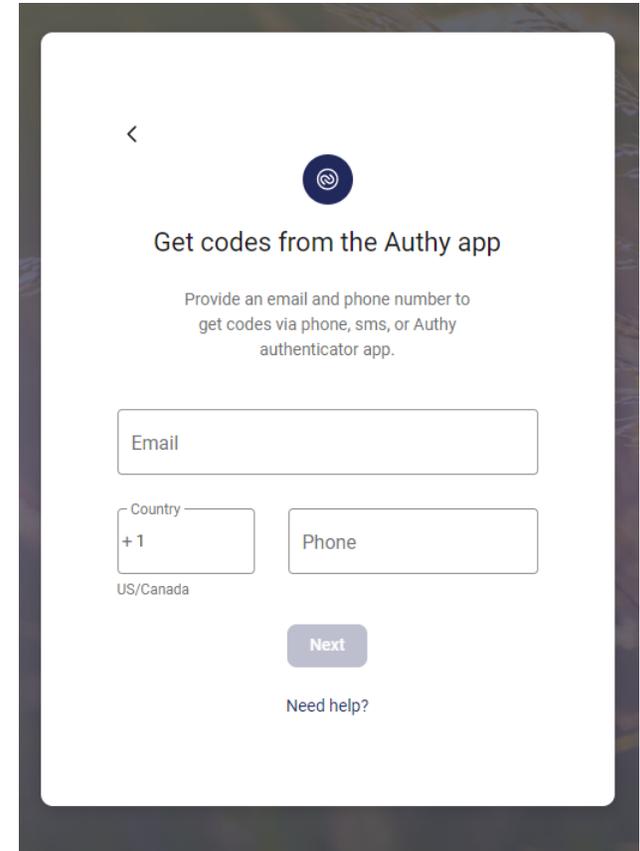
(iv)



A screenshot of a mobile app screen titled "You're all set!". At the top center is a large green checkmark inside a green circle. Below the icon, the text reads: "You're all set!". Underneath that, a paragraph states: "From now on, when prompted for a verification code upon sign in you can receive that code from a text message to this phone number." At the bottom center is a dark blue button with the word "Done" in white.

b. Authy app

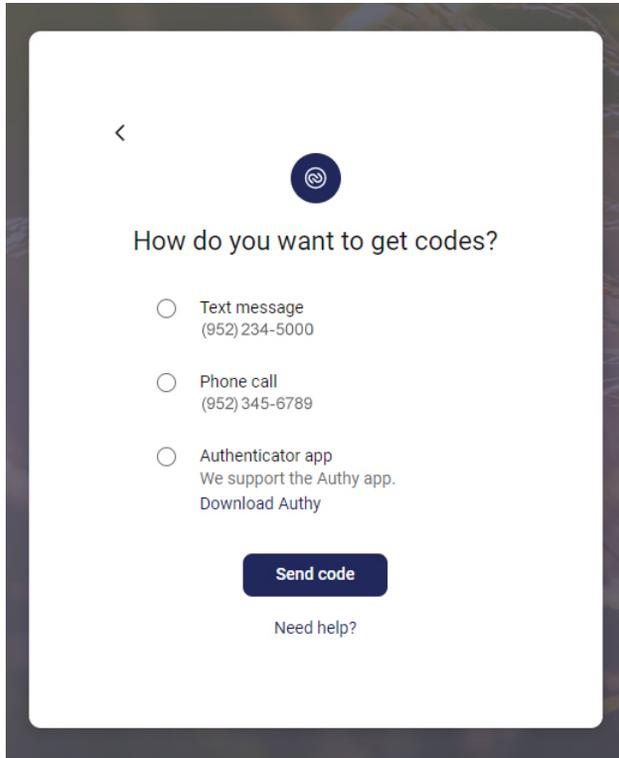
(i)



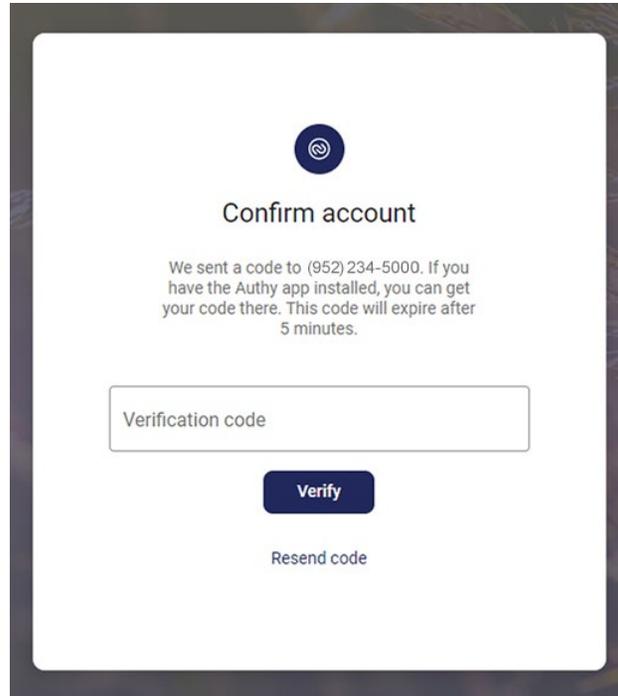
A screenshot of a mobile app screen titled "Get codes from the Authy app". At the top left is a back arrow icon. At the top center is a blue circular icon with a white speech bubble containing a checkmark. Below the icon, the text reads: "Get codes from the Authy app". Underneath that, a paragraph states: "Provide an email and phone number to get codes via phone, sms, or Authy authenticator app." Below the text are three input fields: "Email", "Country" (with a dropdown menu showing "+ 1" and "US/Canada" below it), and "Phone". At the bottom center is a light blue button with the word "Next" in dark blue. Below the button is the text "Need help?".

5b continued

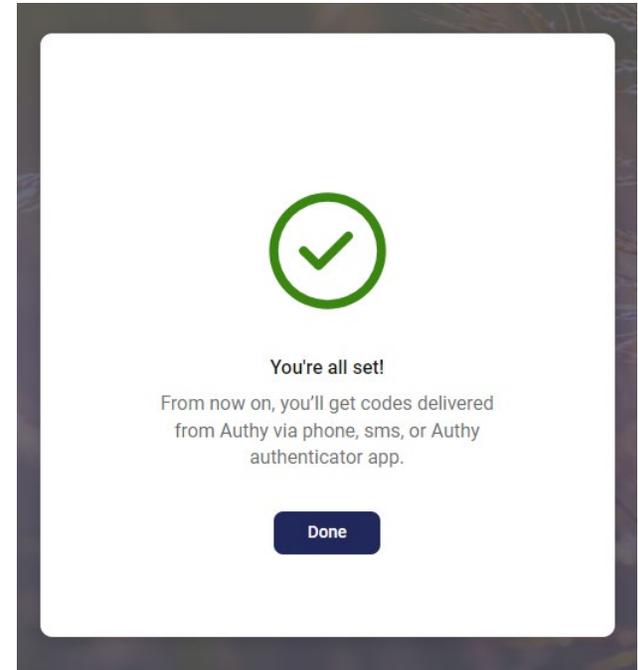
(ii)



(iii)



(iv)



6. Check the box to agree to the terms of service and click *Accept*.

7. Create login credentials and ensure your Username and Password follow the character rules. Click *Next*.

End User License agreement (EULA)

TERMS OF USE AND PRIVACY POLICY

The primary licensor for the online and/or mobile banking service you are using (the "Service") is Jack Henry & Associates, Inc. (the "Provider"). By enrolling in our Service, you hereby agree as follows:

(i) General. The Provider is not the provider of any of the financial services available to you through the Service, and the Provider is not responsible for any of the materials, information, products or services made available to you through the Service.

(ii) Provider Privacy Policy. Provider may access personal information while you use the Service. Provider may access records held by your financial institution for such information as your phone number, home address or email address. Provider will use this contact information to alert you about Service-related events or actions that require your attention. If you grant permission to use phone information, Provider will use the phone number to pre-populate forms that expect a personal phone number for contacting. If you grant permission to use your device's location, Provider will use the data when checking for nearby branch and ATM locations. If you grant permission to use access photos, media or other files stored on your device, Provider will use that information to add an image to a transaction, to attach a document to chat, and add a photo to your profile. If you grant permission to use a camera, Provider will use it when taking a picture to add an image to a transaction or to capture images of a check that is being deposited or to add a photo to your profile. In addition to this Provider Privacy Policy, your financial institution maintains a privacy policy covering the

I have read and agree to the terms of service.

Accept



Create credentials

Username

Show rules

Password

Show rules

Confirm password

Next



Create credentials

Username

Must be between 6 and 20 characters in length.
Must begin with a letter.
Cannot contain special characters.

Hide rules

Password

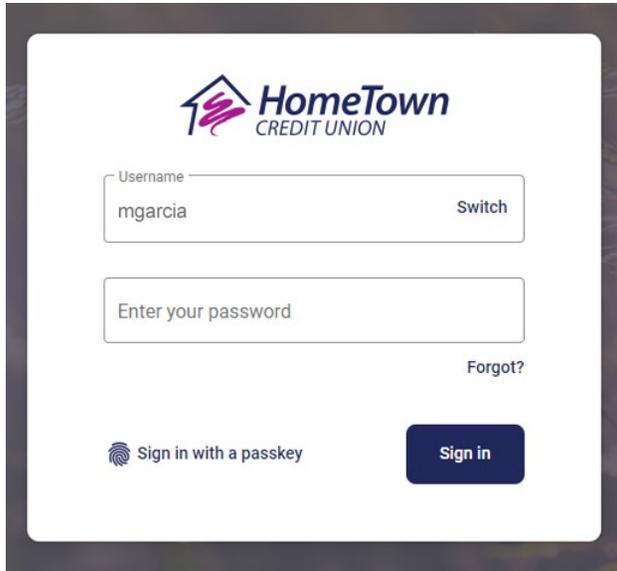
Must be between 8 and 20 characters in length.
Must contain a minimum of 1 alphabetic characters.
Must contain a minimum of 1 non-alphabetic characters.
Must contain 4 or more characters in the new password that were not in the old password.
A given character cannot appear more than 4 times in a password.
Allowable special characters: !"#\$%&()*+,-./:;<=>?[\]_`{|}~'
Must contain 1 or more numeric characters.
Must contain 1 or more special characters.

Hide rules

Confirm password

Next

8. Your information is now saved. Re-enter your Username and Password to login.



The screenshot shows the HomeTown Credit Union login interface. At the top left is the HomeTown Credit Union logo, featuring a stylized house icon with a red and blue design. Below the logo is a "Username" input field containing the text "mgarcia" and a "Switch" button to its right. Below the username field is a "Password" input field with the placeholder text "Enter your password". To the right of the password field is a "Forgot?" link. At the bottom left, there is a "Sign in with a passkey" option with a fingerprint icon. To the right of this is a dark blue "Sign in" button.