

An Enhanced Statement Experience is Coming Soon!



At HomeTown Credit Union, we're always looking for ways to make banking simpler, clearer, and more convenient for our members. Beginning with your February statements, set to arrive in early March, we're introducing an enhanced statement experience as we transition to a new statement vendor. This change brings a refreshed look, improved access to information, and added convenience — all with **no action required from you.**

What's Changing

A Fresh, Easier-to-Read Statement

Your mailed or electronic statements (whichever you are currently receiving) will have a new, modern look designed to be easier to read, navigate, and understand at a glance.

New Sender Email Address

Starting on March 1, any eStatements will arrive from the following, new email address: **eStatementNotification@HomeTownCU.coop**. We recommend adding this address to your email safe list to ensure timely delivery.

Updated eStatement Site

The site where you can view eStatements will look different, but access remains simple and secure.

Seamless Access Through Online Banking

Members will continue to access eStatements directly through existing Online Banking logins — no new usernames or passwords required.

More Available History

You'll now be able to view 24 months of statement history — an increase from 18 months.

More Timely Electronic Notices

To improve speed and convenience, members who have elected to receive eStatements will now also receive additional notices electronically. This includes:

- Certificate maturity notices
- Overdrawn account notices
- Delinquent loan notices

What You Need to Do

Nothing at all — There's no action required on your part. Simply watch for your upcoming statement and notice the enhancements when it arrives in early March.

We're Here to Help

If you have any questions or need assistance, please call us at (888) 451-3798. Thank you for being a valued HomeTown Credit Union member.

